



AdventHealth Championship Volunteer FAQs

Why should I volunteer?

Volunteerism is a cornerstone of all Korn Ferry Tour events and vital to the success of the AdventHealth Championship. We look to the community to activate hundreds of volunteers to help us raise significant amounts of money for our charity partners. In total, the event has raised over \$1million for local Kansas City families, and all monies raised will stay within the KC community.

Volunteering is a great way to give back and an exciting and rewarding opportunity to be part of the action!

Do I need to be a golfer or have golf knowledge to volunteer?

No, you do not! We have several different committees to choose from that do not require any golf knowledge.

Is there a minimum age to volunteer?

Yes, you must be 16 years or older to volunteer. There are select committees available for these Youth Volunteers between the ages of 16-22. Youth Volunteer registration is free, those volunteers will receive a t-shirt instead of polo, and will not qualify for the free round of golf.

If you have a child ages 13-15yo that would like to participate with a paid adult volunteer, please contact Kristin.Kamara@AdventHealth.com

Why do I have to pay to volunteer? What will I receive in my volunteer package?

We ask all volunteers to pay a fee of \$55. The reason being is to help cover expenses of the volunteer program (uniform, food + beverage, golf, etc), as well as to support and give back to the community, which directly ties with our mission and the mission of the PGA TOUR. Your volunteer package includes:

- One (1) Official Tournament polo
- One (1) Official Tournament hat or visor
- One (1) Volunteer credential that allows access on the days that you are not working
- One (1) Invitation to the volunteer appreciation party
- Five (5) general admission tickets for family and friends
- Complimentary lunch and snacks while volunteering
- Opportunity to play at Blue Hills Country Club (minimum of 3 shifts)
- Partner gift cards (if available)

**Please note that Youth Volunteer packages are FREE for volunteers ages 16-22 years old. Youth participants can volunteer for service hours or career experience by proving necessary documentation.*



Which days are volunteers needed?

Most volunteer shifts are Thursday-Sunday of tournament week, but some assistance may be required Monday-Wednesday of that same week. Committee descriptions ([click here to view](#)) include the days each committee operates. These days (and committee times) may be subject to change.

What happened to the Access Control Committee?

The Access Control was removed from this year's volunteer committees as we have adjusted our ticket scanning/wrist-banding plan for Hospitality areas. If you were formally on the Access Control committee, we suggest signing up for either Hospitality or Admissions as both those committees have assumed the responsibilities.

How many days do I have to volunteer?

We ask that you work a minimum of three (3) shifts over the course of the tournament. However, there is no set requirement - you can work more/less if you prefer. However, if you would like to be eligible to play at Blue Hills, you must work a minimum of three (3) shifts.

Shift lengths are typically 4-6 hours in length and vary between committee and day. There are generally two (2) shifts available per day. Please make sure you are able to work the entirety of your shift.

How do I get my committee assignment or committee schedule?

You will find all updates for the tournament and your committee information by logging into the AdventHealth Championship [TrustEvent](#) page. All you need is your username and password to login.

Once you've successfully completed your online registration, you will receive an email confirming your selection as a volunteer. Once committee assignments are finalized, your committee chair will give you confirmation via email. Committee assignments are available on a first come, first serve basis and are subject to change.

Can I be on the same committee as I was in the past?

Committees are filled on a first-come first-served basis, but we always try to give volunteers their first preference when available.

Can I be scheduled (shift assignments) at the same time as my spouse, friend, etc.?

We will make every effort to accommodate your scheduling requests. Select committees have an auto-scheduling option, meaning you can choose your own shift assignments. If that is the case and you would like to be assigned with another volunteer, they must complete this process and choose the same committee and shifts that you selected. Committees and shifts are a first-come, first-served basis.



If your committee does not offer auto-scheduling, then make sure to list your request on your registration form and select similar availability to the person you wish to work with during the tournament.

What if I am unable to work my shift?

Please contact your committee chairman as soon as possible so that they can find a replacement for your shift.

How do I know my schedule? And when will I receive my schedule?

Volunteers on select committees can choose their shift schedule during registration. This means you are selecting all the shifts you are committing to working. If you are unsure, you can select “no preference,” and contact your committee chair.

If your committee selection does not allow automatic scheduling, your chairperson will schedule accordingly. We will make our best effort to have all shift schedules finalized two-weeks prior to the tournament but ask for your patience and understanding for any delays or changes we need to make.

Can I purchase extra uniform items?

Yes, you may purchase additional volunteer uniform items during the volunteer registration process on Trust Event. After your initial registration, you can always login to your volunteer account and select the “Additional Items” button at the top to purchase. Please note there is an order cutoff date. To guarantee your preferred item and size, all orders must be submitted online through Trust Event by Feb. 15.

Limited inventory will be available for purchase at Volunteer Headquarters during the week of the event. There will also be other official tournament merchandise available for sale at the BHCC Pro Shop.

When and where do I get my uniform?

Uniform distribution will be held 1-2 weeks before the tournament, specific date and location TBA.

What do I wear with my uniform?

We strongly suggest volunteers to wear khaki bottoms. Men can wear pants or shorts. Ladies can wear capris, pants, knee length shorts, or skorts. **No jeans or cargo-style shorts.** This year’s tournament hats only, please. *Uniforms should only be worn during your shift.*

What is my uniform doesn’t fit?

Exchanges can be made during tournament week, before your first shift in Volunteer Headquarters, and are subject to availability. *Based on volunteer response from previous years, please be aware that Adidas tends to run small. If you are in-between sizes or prefer a looser fit, please size up.*



What should I bring with me to my shift?

You should arrive wearing your volunteer uniform and credential. Many volunteers also like to bring sunscreen and a refillable water bottle. Marshals may want to bring bug spray, umbrella, and folding chair. Please wear close toe shoes, preferably athletic shoes of some kind. Golf shoes are acceptable, but **metal spikes are not allowed**.

Where do I park during the tournament?

Volunteers of the AdventHealth Championship will park in a designated off-site location (TBA) and transported via shuttle directly to Volunteer Headquarters. Volunteer shuttles will run on a continuous basis beginning at various times each day (5:30am on Wednesday-Sunday) and ending approximately one hour after the final event of the day concludes.

Please park in the designated **public** parking lots when you are **not** working.

How early should I arrive for my volunteer shift?

It is recommended to arrive at least 30 minutes early to allow enough time for parking, check-in, grabbing any food if needed and walking to your committee meeting location.

What happens if it rains?

The event will go on rain or shine, and we will need your help! Make sure to report to your committee's check-in location 15-20 minutes prior to your shift – rain or shine. Please come prepared for any type of weather (jackets, umbrella, etc.).

Any weather delays or cancellations will be communicated directly to you by Championship staff and/or your committee chair via email and/or text message. If you wish to be notified via text, you must opt in during registration.

Where can I eat and drink during my shift?

Volunteer Headquarters located on the Blue Hills pool deck (SW corner of the club house) will have grab-and-go items available for your to take with you and eat during your shift. We kindly ask Volunteers to plan ahead and eat either before or after your shift as it may be difficult to get back to the clubhouse.

Please note, food + drinks are only available for volunteers on days of service, and volunteers must scan-in before each meal.

Can I watch golf when I am not working?

Yes, your credential is valid for regular Grounds Admission the entire week and we encourage you to use it. We do ask you not to wear your uniform when off duty, so please bring a change of clothes if you plan to spectate before or after your shift.



Can I take photographs or ask for autographs?

When you are not working or wearing your volunteer uniform, you may use your camera during the practice rounds and Pro-Am days (Monday – Wednesday). Cameras are not permitted on the grounds Thursday – Sunday. You may ask for an autograph after the player's round, but at the designated Autograph Alley only (located off the 18th Green).

What if I have more questions or don't know which committee would be best for me?

We welcome you to join us for a Volunteer 101, date TBA (please check our website/social media for more information).

This will be an opportunity for you to meet Championship staff and Volunteer leadership and get a better idea of how to be involved and/or learn more about your specific committee. Attendance is not required but encouraged for all first-year volunteers. *New volunteers **can** register on site. No uniforms distribution will be distributed at this time.*